



## **KDV KIDS BIRTHDAY PARTY FAQ'S**

### ***What is the price for extra kids over the 15?***

An extra fee from \$100-\$120 depending on which package you choose (2 hour or 3 hour). The extra fee covers extra staff.

### ***Is the price the same if less kids are attending?***

As this is a new opening special all packages are a minimum \$270. We have however value added a lot of extras for free for the time being

### ***Can we just add 1 or 2 more kids? How much for that?***

As we have a duty of care and responsibility for children's safety once we have reached the party ratio capacity to add extra kids will be a flat fee of minimum \$100- \$120 regardless of whether its 1 extra child or 8 kids as we have to pay for an extra staff member to help.

### ***Can we order more food for the kids and /or parents?***

There is an extras menu available to add on to your booking for kids or parents (this can be downloaded on the website or you will receive a copy from your host on the day). The parents will also have a table reserved in the restaurant and can order from the specials/ extras menu or off the Akademya restaurant menu.

### ***Are decorations included?***

Yes, basic decorations, themed back drops, cutlery, plates, table cloth are all included in the package. If you wish to bring extra decorations please discuss this with the party coordinator before the day. You may find that what we provide is enough.

***Can we set up and run/ supervise our own parties?***

No. As we are using a large sporting facility we need to have a qualified host supervising the parties at all times for insurance purposes. On the plus side this means parents (although welcome to join in) do not have to worry about a thing. We have it all covered

***Can we use the BBQ area and cook our own food?***

Sorry, but the BBQ area is for KDV events use only and not permitted for public use in accordance with food safety standards Australia. There is an option to have a chef cook a BBQ lunch for your party at the BBQ area. Extra fees apply. Please ask the party coordinator for more details.

***Can we bring our own food, drinks or nibbles?***

BYO own food, alcohol, drinks or snacks for parties is not permitted. We have a licensed onsite restaurant that can provide any food or beverage requirements you might need. Our party packages and extras packages hopefully provide anything you might need. Please let us know if there is extra food or beverage requirements.

***Can we bring lollies for the party bags?***

KDV Parties will provide a party bag which includes some party favourites plus vouchers for some FREE KDV Sport activities. If you would like to add some lolly treats to these bags you are welcome to bring them in for this purpose. Please let your party coordinator know if you wish to do this.

***Can we bring our own cake?***

BYO Cakes are permitted. Please communicate with your coordinator any requirements you may need.

***Can the time of the party be extended?***

The party time can be extended only if there isn't other parties booked in after yours that require the party staff. The extra time fee/ hour is as follows (1-15 kids= \$50/ hour, 16-30 kids= \$100/ hour). This includes an extra activity but not extra food or drinks.

***Do you provide Gluten free, vegetarian, vegan or other diet requirement food options?***

Yes, we do have a range of options available. Please discuss with your party coordinator at the time of booking what special diet needs you may require.

***Can we split payments between guests/ families?***

The party packages must be fully paid and booked in advance either online, in person at the reception desk or over the phone before the party date. There is no split bill options. If you want to share the payment fee this is something you will need to arrange yourself with your friends/ family members. Sorry for any inconvenience.

***Can we have extra guests arrive and pay on the day?***

We keep our booking numbers fairly flexible (eg. 1-8, 9-15, 16-30) so we appreciate you having your numbers organised in advance before the party date. We do not accept last minute, 'on the day' extra payment options. This is important for staffing and safety requirements to make sure your kids have the best time with us as well as catering ordering purposes. Sorry for any inconvenience caused with this.

***Do you provide invitations?***

Yes, we have some themed invitations that you can either, print and hand out, email or text a digital copy. Or come in and collect printed versions to hand out. Please discuss your preference with your party coordinator